

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G.No:40/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

S. Mohan Reddy,
Nandivoy,
Ammagaripalem,
Podalakur,
Nellore –Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Podalakur
2. Deputy Executive Engineer/O/Podalakur C&O
3. Executive Engineer/O/Nellore Rurals

Respondents

ORDER

1. Complainant presented a complaint before the Forum for rectification of low voltage problem to his AGL services.
2. Respondents No. 1,2 and 3 have submitted their joint written submission to the forum stating that the complainant location was inspected by respondent No.1and accordingly an estimate was prepared for erection of 25 KVA DTR and got sanctioned. The erection of 25 KVA DTR was completed and hence the grievance of the complainant was resolved. Respondent had also enclosed statement of the complainant addressed to the Hon'ble Chairperson/CGRF wherein the complainant expressed his satisfaction for resolving his grievance.
3. Complainant when contacted by the staff of the Forum on 20.02.2020 at 1.20 P.M. he expressed his satisfaction in resolving his grievance.

DESPATCHED

DATE 03/03

4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008** within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.